



**TOWN OF MORRISVILLE | A-Z GUIDE**



# Morrisville

Live connected. Live well.

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## WELCOME TO MORRISVILLE!

Morrisville has been one of the fastest growing and most diverse towns in North Carolina. In 2024, Morrisville was named the No. 7 Best Small City to Start a Business by WalletHub. In 2023, we were named one of the 7 Most Welcoming Towns in North Carolina by WorldAtlas and the No. 2 Best Place to Live in North Carolina by Niche.com. The Town was recognized as an All-America City by the National Civic League in June 2021, one of only 10 communities nationwide to earn this recognition.

These accolades are reflective of the warm connection felt throughout the town that residents say make the Town so unique – the connection they have to global businesses, opportunities, parks, open space, and, most importantly, to each other.

Morrisville is a place to gather with friends, talk with neighbors, and engage with Town leaders. It is a warm and welcoming community, validating the Town’s ideology and philosophy, “Live connected. Live well.”

This A-Z Guide will give you a head start in getting to know more about the Town, our community resources, parks and recreation opportunities, and so much more. If you have any questions, feel free to give us a call or visit us online.

### ***Mission***

Connecting our diverse community to an enhanced quality of life through innovative programs and services.

### ***Vision***

A sustainable and thriving community that celebrates diversity and inclusion while enhancing the well-being of people who live, work, and play in Morrisville.

### ***Values***

Dedication, Integrity, Courtesy, Innovation

919-463-6200

[www.morrisvillenc.gov](http://www.morrisvillenc.gov)



## A-Z GUIDE

### A

#### **Accident Reports & Traffic Tickets**

Police Department | 919-463-1600  
[www.morrisvillenc.gov/police](http://www.morrisvillenc.gov/police)

Accident reports are available at [www.ncdot.gov/dmv](http://www.ncdot.gov/dmv) by selecting “Crash Reports” under the Offices and Services tab. Traffic tickets received from a Morrisville police officer must be paid at the Wake County Justice Center in downtown Raleigh, 330 S. Salisbury St.

#### **Advisory Committees**

Town Clerk | 919-463-6168  
[www.morrisvillenc.gov/committees](http://www.morrisvillenc.gov/committees)

Advisory committees provide an opportunity for residents to lend a voice to governmental processes and assure that the policies and programs are beneficial to the Town as a whole. Each of these committees directly advises our elected officials. Contact the town clerk to submit an application or visit the above webpage.

#### **Animal Control**

Wake County | 919-856-6911  
[www.wake.gov/departments-government/animal-services/animal-control](http://www.wake.gov/departments-government/animal-services/animal-control)

Morrisville follows Wake County’s Animal Control policies, which requires all animals to remain physically restrained at all times, whether by leash or fence. Your pets should always have their rabies tags displayed.

**Aquatics** *See Community Centers*

#### **Assessment Inquiries**

Planning Department | 919-463-6210  
[www.morrisvillenc.gov/permits-inspections-portal](http://www.morrisvillenc.gov/permits-inspections-portal)  
Assessment inquiries are submitted to determine if the Town has any liens or outstanding violations against a property. Apply for an assessment through the self-service online portal. For more information, contact the Morrisville Planning Department.

#### **Athletics**

Parks, Recreation & Cultural Resources | 919-463-6219  
[www.morrisvillenc.gov/brochure](http://www.morrisvillenc.gov/brochure)

Morrisville offers a variety of athletics leagues throughout the year. Opportunities include baseball, soccer and volleyball for youth, as well as basketball for both youth and adults.

### B

**Barking Dogs** *See Noise Ordinance*

#### **Blasting Permits**

Fire Department | 919-463-6122  
[www.morrisvillenc.gov/fire](http://www.morrisvillenc.gov/fire)

A blasting permit is required prior to the use of any blasting for demolition purposes. Residents will be notified if blasting is expected to occur. Contact the Fire Department if there is unexpected blasting in your area.

## **Budget & Strategic Management Office**

260 Town Hall Drive | 919-463-1604

[www.morrisvillenc.gov/budget](http://www.morrisvillenc.gov/budget)

The Budget Office prepares an annual budget in accordance with the Town's long range financial plan. The current budget and related information are available at Town Hall and online.

## **Building Permits and Inspections**

Inspections Department | 919-463-6190

[www.morrisvillenc.gov/inspections](http://www.morrisvillenc.gov/inspections)

Building permits and inspection requests are now available online through our self-service portal at [www.morrisvillenc.gov/permits-inspections-portal](http://www.morrisvillenc.gov/permits-inspections-portal).

**Bulk Item Disposal** *See Solid Waste Collection*

# C

## **Calendar of Events**

Communications & Outreach | 919-463-6207

[www.morrisvillenc.gov/calendar](http://www.morrisvillenc.gov/calendar)

A community calendar of events is posted on the Town's website and displays meeting times and locations, special events, and Town holidays.

## **Chamber of Commerce**

260A Town Hall Drive | 919-463-7150

[www.morrisvillechamber.org](http://www.morrisvillechamber.org)

The Morrisville Chamber of Commerce is a member-based organization that enhances the growth, development, and sustainability of the Morrisville community. The Chamber serves the business community as the "voice" of business in legislative affairs and a liaison to the Town regarding community and economic development.

## **Code Enforcement**

[www.morrisvillenc.gov/report-a-concern](http://www.morrisvillenc.gov/report-a-concern)

If you would like to report a problem involving junk or abandoned vehicles, a public nuisance (debris or high grass), abandoned structures, or noise concerns, submit a request on the webpage above.

## **Code of Ordinances**

Town Clerk | 919-463-6168

[www.morrisvillenc.gov/clerk](http://www.morrisvillenc.gov/clerk)

The Town's Code of Ordinances addresses such issues as environmental regulations, development limitations, public safety, and other town operational policies. The town clerk keeps the official copy of the Town Code, and you can view the entire document online.

## **Comments and Concerns**

Communications & Outreach | 919-463-6207

[www.morrisvillenc.gov/report-a-concern](http://www.morrisvillenc.gov/report-a-concern)

Do you have a suggestion for improvement or need to report a concern to the Town? Use our online form to submit your comments, compliments, and concerns.

## **Community Centers**

Parks, Recreation & Cultural Resources | 919-463-7110

[www.morrisvillenc.gov/parks](http://www.morrisvillenc.gov/parks)

Morrisville has three community centers to accommodate your recreation and leisure needs.

### **Cedar Fork Community Center**

1050B Town Hall Drive | 919-463-7100

[www.morrisvillenc.gov/cfcc](http://www.morrisvillenc.gov/cfcc)

Attached to Cedar Fork Elementary School, Cedar Fork Community Center hosts a wide variety of programs for all ages. The center offers summer camp, before and after-school programs, preschool programs, and more.

### **Morrisville Aquatics & Fitness Center**

1301 Morrisville Parkway | 919-463-6900

[www.morrisvillenc.gov/mafc](http://www.morrisvillenc.gov/mafc)

This facility offers a six-lane, 25-yard lap pool with a programming pool and sprayground in an enclosed natatorium. Additionally, the facility has tennis courts, racquetball courts, a group fitness studio, a weight room, and cardio equipment. Programs are offered for all ages. Memberships and daily passes are available to utilize MAFC facilities.

### **Morrisville Senior Center**

4117 Davis Drive | 919-463-7140

[www.morrisvillenc.gov/msc](http://www.morrisvillenc.gov/msc)

The Morrisville Senior Center offers a variety of active and passive programs, social events, informational seminars, and more, for our residents ages 55 and over. Activities include yoga, line dancing, bingo, aerobics, theme luncheons, trips to local attractions, and financial classes. Visit the link above for more information or just drop in and talk with the staff.

## **Construction Work Hours**

Code Enforcement | 919-463-6198

[www.morrisvillenc.gov/construction-work-hours](http://www.morrisvillenc.gov/construction-work-hours)

According to the Town's Code of Ordinances, work is allowed Monday through Saturday, from 7 a.m. until 9 p.m. Commercial construction is not allowed on Sundays unless it is an emergency or approved in writing by the town manager. Residential construction is permitted on Sundays from 12:00 p.m. until dusk. If there are loud construction noises outside the permitted hours, please report the concern on the Town's website or, if it is an emergency, dial 911.

## **Cricket**

Parks, Recreation & Cultural Resources | 919-463-7110

[www.morrisvillenc.gov/cricket](http://www.morrisvillenc.gov/cricket)

Morrisville offers one of the premier cricket fields in the country. The Town partners with local and national cricket partners to put on matches and to support local development of cricket players. For more information, contact the Parks, Recreation and Cultural Resources Department at the number listed above.

## D

### Dead Animals

NCDOT | 877-368-4968

[www.ncdot.gov/contact](http://www.ncdot.gov/contact)

Public Works Department | 919-463-7070

[www.morrisvillenc.gov/deadanimals](http://www.morrisvillenc.gov/deadanimals)

If you spot a dead animal on a state-maintained road (Highway 54, Aviation Parkway, Davis Drive, or another main road) contact the NCDOT. If the animal is on a Town-maintained road (mostly within subdivisions), contact the Morrisville Public Works Department. Dead animals located on private properties or in wooded areas will not be collected.

### Development

Planning Department | 919-463-6210

[www.morrisvillenc.gov/planning](http://www.morrisvillenc.gov/planning)

For information about new and approved development projects, as well as the development process in general, contact the Planning Department or visit the webpage above.

### Driver's Licenses

NC DMV | 919-715-7000

[www.ncdot.gov/dmv/driver](http://www.ncdot.gov/dmv/driver)

The N.C. Division of Motor Vehicles issues regular, commercial, and provisional licenses and permits. The closest DMV location is 1387 SE Maynard Rd., Cary, NC 27511. Visit the NCDOT's website to make an appointment.

## E

### Emergency Medical Service

Wake County EMS | 919-856-6020

[www.wake.gov/ems](http://www.wake.gov/ems)

The Town's Fire/Rescue Department partners with Wake County to offer emergency medical services. Visit the webpage above for details about Wake County Department of Medical Emergency Services, including EMS services, patient support, billing resources, and community engagement initiatives.

### Emergency Water and Sewer Services

Town of Cary Public Works Department |

919-469-4000

[www.carync.gov/water](http://www.carync.gov/water)

For emergency service relating to the Town's water and/or sewer systems, call the Town of Cary Public Works Department at 919-469-4000. After business hours, only water or sewer-related emergencies will be accepted.

### E-Newsletters

Communications & Outreach | 919-463-6207

[www.morrisvillenc.gov/notifyme](http://www.morrisvillenc.gov/notifyme)

Our e-newsletters keep residents up-to-date with any information that affects them. Residents who sign up to be part of this network will receive emails regarding several different topics.

### Emergency Notifications

Fire Department | 919-463-6931

[www.readywake.com](http://www.readywake.com)

Morrisville has instituted the ReadyWake! Emergency Notifications System – an ultra high-speed telephone communication service for emergency notifications. This system allows us to contact all residents or targeted areas of the Town in case of an emergency situation that requires immediate action (such as a boil-water notice, missing child or evacuation notices). It then delivers our recorded message to a live person or an answering machine, making three attempts to connect to any number.

### Engineering Department

260C Town Hall Drive | 919-463-6204

[www.morrisvillenc.gov/engineering](http://www.morrisvillenc.gov/engineering)

The Engineering Department is broken up into three divisions: Development Services, Stormwater Management, and Capital Projects. Contact Engineering for questions related to construction plan reviews for private development, field inspections, and project/construction management for Town projects.

**Events** *See Special Events*

## F

### Farmers Market, Western Wake

280 Town Hall Drive

[www.wwfm.ag](http://www.wwfm.ag)

In partnership with the Town, the Western Wake Farmers Market operates every Saturday morning and offers a wide variety of local and farm-fresh agricultural products from vendors across the Triangle.

### Fences

Planning Department | 919-463-6210

[www.morrisvillenc.gov/planning](http://www.morrisvillenc.gov/planning)

Residents wishing to construct a fence on their property must first check their property line to make sure the structure does not encroach on the land of the Town or their neighbors. Before you begin digging, call 811 to locate any utility lines.

## Finance Department

100 Town Hall Drive | 919-463-6170

[www.morrisvillenc.gov/finance](http://www.morrisvillenc.gov/finance)

The Finance Department maintains accounting records, bills and collects all Town monies, processes accounts payable, prepares payroll, and prepares the Annual Comprehensive Financial Report.

## Fire/Rescue Department

Administrative Office | 919-463-6931

Emergency 911

[www.morrisvillenc.gov/fire](http://www.morrisvillenc.gov/fire)

The Fire/Rescue Department provides fire suppression and prevention, fire education, building occupancy inspections, and the administration of initial medical treatment to accident victims. The department hosts a variety of safety events throughout the year and is available for community education sessions. They partner with Wake County to offer emergency medical services.

**Furniture Disposal** *See Solid Waste Collection*

# G

**Garbage Collection** *See Solid Waste Collection*

## Geographic Information Systems (GIS)

IT Department | 919-463-6197

[morrisvillenc.maps.arcgis.com](http://morrisvillenc.maps.arcgis.com)

Special data requests and questions regarding Geographic Information Systems (GIS) can be directed to our IT Department.

## Grass, Overgrown

Code Enforcement | 919-463-6198

[www.morrisvillenc.gov/grass](http://www.morrisvillenc.gov/grass)

The Town has specific property maintenance requirements. Grass and weeds are considered to be a public nuisance when they exceed 10 inches in height for improved property, and 18 inches in height for unimproved property. Contact the Code Enforcement Officer to report any violations.

## Greenways

Parks, Recreation & Cultural Resources | 919-463-7110

[www.morrisvillenc.gov/greenways](http://www.morrisvillenc.gov/greenways)

The Town's greenway system currently includes nearly ten miles of trails, with plans to add more than eight miles of additional trails.

# H

**Hazardous Waste** *See Solid Waste Collection*





### History

[www.morrisvillenc.gov/history](http://www.morrisvillenc.gov/history)

Originally chartered in 1875, the Town grew as a railroad town, having one of the only train depots in Wake County in the late 1800s. Town Hall (100 Town Hall Drive) is home to the History Center, which houses memorabilia, as well as educational materials detailing Morrisville's history. The History Center is open during normal business hours.

### Home Occupation Permits

Code Enforcement | 919-463-6210

[www.morrisvillenc.gov/permits](http://www.morrisvillenc.gov/permits)

If you plan to conduct business from your place of residence, you will need to complete a Home Occupation application through the self-service online portal. Applications will be reviewed against requirements set forth in the Morrisville Unified Development Ordinance (UDO).

### House Numbers

Planning Department | 919-463-6210

Morrisville's current Fire Code states that "all buildings shall display a number or address in such a manner as to be plainly visible and legible from the street or roadway." This ordinance exists for the safety of our residents, so that fire, police, and EMS can quickly identify your home in an emergency. If you have questions about the legibility of an address, call the Planning Department.

### Human Resources Department

Human Resources Department | 919-463-6153

[www.morrisvillenc.gov/hr](http://www.morrisvillenc.gov/hr)

The HR Department is responsible for creating and updating Town personnel policies and procedures, administering recruitment and hiring practices, employment law, and legal compliance for all functions. They are also responsible for employee benefits, employee relations, training, and pay classification.

**Stay Connected. Follow us!**

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 /company/morrisvillenc

 [agency-detail/nc/morrisville/town-of-morrisville/](http://agency-detail/nc/morrisville/town-of-morrisville/)

## I

### Information Technology Department

100 Town Hall Drive | 919-463-6156  
[www.morrisvillenc.gov/technology](http://www.morrisvillenc.gov/technology)

The Information Technology Department is responsible for the security and management of the Town's technology infrastructure. The department is also responsible for providing public-facing services like public Wi-Fi access, open data, Smart City services, and the mobile application.

### Inspections Department

260B Town Hall Drive | 919-463-6190  
[www.morrisvillenc.gov/inspections](http://www.morrisvillenc.gov/inspections)

The Inspections Department is responsible for the enforcement of building codes for all new or renovated construction related to building, mechanical, electrical, and plumbing trades. Contact our office for building permit requirements or technical code questions.

## J

### Job Opportunities

Human Resources | 919-463-6217  
[www.morrisvillenc.gov/jobs](http://www.morrisvillenc.gov/jobs)

Employment opportunities with the Town are posted on the website above.

**Junk Cars/Vehicles** *See Code Enforcement*

## L

### Libraries

Wake County | 919-250-1200  
[www.wake.gov/libraries](http://www.wake.gov/libraries)

Morrisville Community Library | 919-463-8460

The Wake County Public Library System consists of eight regional libraries and 15 community branch libraries. Morrisville Community Library is located at 310 Town Hall Drive, Morrisville, NC 27560.

**Lights** *See Street Lights & Signs*

**Limb and Leaf Collection** *See Solid Waste Collection*

## M

### Maps

Planning Department | 919-463-6210  
[www.morrisvillenc.gov/government/maps](http://www.morrisvillenc.gov/government/maps)

The Planning Department provides many specialized maps outlining the Town's corporate limits, zoning areas, developments, and land use plan. These can be viewed and downloaded on the Town's website at the link above.

**Mayor** *See Town Council*

### Morrisville 101 & Teen Morrisville 101

Communications & Outreach | 919-463-6207  
[www.morrisvillenc.gov/msv101](http://www.morrisvillenc.gov/msv101)  
[www.morrisvillenc.gov/teenmsv101](http://www.morrisvillenc.gov/teenmsv101)

Morrisville 101 and Teen Morrisville 101 are two educational experience programs that allow participants to learn about their local government and the services it provides. Through the programs, residents are encouraged to take an active role in their neighborhood and Town. Participants tour Town facilities and view equipment used by Town staff in their specialized fields. Both classes are free.

## N

### Newsletter

Communications & Outreach | 919-463-6207  
[www.morrisvillenc.gov/newsletter](http://www.morrisvillenc.gov/newsletter)

The Town publishes the Morrisville Connection each quarter. The newsletter provides important information about what actions the town council is taking, special events, and other items of interest.

### Noise Ordinance

Police Department | 919-463-1600  
[www.morrisvillenc.gov/noise](http://www.morrisvillenc.gov/noise)

Morrisville's Code of Ordinances includes an article regarding noise stating that: "the creation of any unreasonably loud, disturbing, and unnecessary noise is prohibited." This means that loud noises that may disturb your neighbors are prohibited. According to the Ordinance, examples of "unreasonably" loud noises include:

- Continuous playing of any radio, TV, sound amplifier system, or musical instruments at such volume as to annoy or disturb the peace.
- The keeping of any animal by which causing frequent or long continued noise shall disturb the comfort and repose of any person.
- The construction, demolition, alteration, or repair of any building other than between the hours of 7 a.m. and 9 p.m. on Monday through Saturday, except in the case of urgent necessity in the interest of public safety.

### Non-Discrimination Ordinance

Administration | 919-463-6168  
[www.wake.gov/wake-county-non-discrimination-ordinance-complaint-process](http://www.wake.gov/wake-county-non-discrimination-ordinance-complaint-process)

In March 2022, the town council adopted a non-discrimination ordinance that prohibits discrimination in public accommodations and employment. Through an agreement with Wake County, all complaints for alleged discrimination in Morrisville are directed to Wake County for intake.



## O

### Open Data Portal

IT Department | 919-463-6156  
[opendata.morrisvillenc.gov](http://opendata.morrisvillenc.gov)

The open data portal provides free access to publicly available datasets that can be used, re-used, and redistributed by anyone.

## P

### Parks

Parks, Recreation & Cultural Resources | 919-463-7110  
[www.morrisvillenc.gov/parks](http://www.morrisvillenc.gov/parks)

Morrisville is home to a number of parks and recreational facilities for use and enjoyment by our residents and visitors. Visit the Town webpage above for more information.

### Parks, Recreation and Cultural Resources Department

991 Aviation Parkway, Suite 400 | 919-463-7110  
[www.morrisvillenc.gov/parksandrec](http://www.morrisvillenc.gov/parksandrec)

The Parks, Recreation and Cultural Resources Department works to enhance the quality of life for the residents of Morrisville by providing a highly trained staff to plan and provide a broad variety of cost effective leisure, recreational, and cultural activities and services. Programming schedules and brochures are available online and for pick up three times a year.

### Pickleball

Parks, Recreation & Cultural Resources | 919-463-7110  
[www.morrisvillenc.gov/tennis-pickleball](http://www.morrisvillenc.gov/tennis-pickleball)

The Town currently operates three lighted courts available for public play at the Morrisville Community Park and is located at 1520 Morrisville Pkwy, Morrisville, NC 27560.

### Planning Department

260B Town Hall Drive | 919-463-6210  
[www.morrisvillenc.gov/planning](http://www.morrisvillenc.gov/planning)

The Planning Department oversees development review, land use planning, long-range planning, site plan and subdivision plan review, transportation planning, code enforcement, the Morrisville Smart Shuttle, and zoning administration.

### Police Department

Emergency 911  
260C Town Hall Drive | 919-463-1600  
[www.morrisvillenc.gov/police](http://www.morrisvillenc.gov/police)

The Police Department provides crime prevention and education, general law enforcement activities, and conducts criminal investigations. To contact an officer after hours or on weekends and holidays, dial 911 to reach a police dispatcher. Please do not feel uncomfortable dialing 911, even in a non-emergency situation. Check our website for information on services that may be helpful to you and your family.

### Pools

Morrisville Aquatics & Fitness Center | 919-463-6900  
[www.morrisvillenc.gov/mafc](http://www.morrisvillenc.gov/mafc)

The Morrisville Aquatics & Fitness Center offers a year-round aquatic experience under an enclosed natatorium with three bodies of water for recreation and swim-sport opportunities. The Lap Pool has six 25 yard lanes for continuous swimming and special programs, including water aerobics and swim lessons. The Program Pool depth is a consistent 3.5 feet. The Play Pool is a kid-friendly zero-depth entry spray ground with a play structure.

### Population

Planning Department | 919-463-6210  
[www.morrisvillenc.gov/planning](http://www.morrisvillenc.gov/planning)

Since 2000, the Town has seen incredible growth in both population and diversity. The 2000 Census counted the Town's population at 5,280, while the 2022 Census counted the population at an estimate of 31,493. As of 2022, the Town's population is 46% Asian, 35% White, 10% African-American, and 9% other and two or more races.

### Post Office

United States Postal Service | 919-467-4763  
[www.usps.com](http://www.usps.com)

The nearest post office is located at 10520 Chapel Hill Road, Morrisville, NC 27560.

**Potholes** *See Street Maintenance*

### Property Taxes

Wake County Revenue | 919-856-5400  
[www.wake.gov/tax](http://www.wake.gov/tax)

The closest place to pay city and county property taxes to the Wake County Revenue Department is at the Town of Apex's Town Hall, 73 Hunter St., Apex NC 27502. It can also be paid online for a small fee.

**Public Records Requests** *See Town Clerk*



Stay up-to-date on the latest news, events, and more at [morrisvillenc.gov](http://morrisvillenc.gov).

**Public Transportation** *See Smart Shuttle*

### **Public Works Department**

414 Aviation Parkway | 919-463-7070

[www.morrisvillenc.gov/pw](http://www.morrisvillenc.gov/pw)

Public Works maintains and repairs Town-owned streets, buildings, and grounds. The department also contracts the collection of household solid waste, recycling, and yard waste.

## R

**Recycling** *See Solid Waste Collection*

**Road Maintenance** *See Street Maintenance*

## S

### **Schools**

Wake County Public School System | 919-431-7400

[www.wcpss.net](http://www.wcpss.net)

The Wake County Public School System plans and manages all public schools in the Town. Contact the Wake County Public School System with any questions regarding your child's education, school assignment, or school transportation.

### **Senior Programs**

Morrisville Senior Center | 919-463-7140

[www.morrisvillenc.gov/msc](http://www.morrisvillenc.gov/msc)

Morrisville has a great variety of programs for seniors, such as Bingo, Dominoes Night, and Senior Fridays. Luncheons are offered on several holidays, and trips are offered throughout the Triangle and beyond.

### **Signs, Temporary**

Code Enforcement | 919-463-6198

[www.morrisvillenc.gov/planning](http://www.morrisvillenc.gov/planning)

Signs are regulated by Morrisville's Unified Development Ordinance and requires a sign permit from the Town. Temporary yard sale signs are allowed without a permit but must not be placed in public right-of-way and must not be attached to any traffic signs, service poles, such as stop signs, stoplights, or speed limit signs.

### **Smart City Dashboard**

IT Department | 919-463-6156

[smartcity.morrisvillenc.gov/](http://smartcity.morrisvillenc.gov/)

The Smart City Dashboard provides the real-time status of certain park fields and availability of tennis and pickleball courts.

### **Smart Shuttle**

Planning Department | 919-463-6210

[www.morrisvillenc.gov/smartshuttle](http://www.morrisvillenc.gov/smartshuttle)

The Morrisville Smart Shuttle service provides residents, commuters, and visitors with free, on-demand transit throughout the Town. The Smart Shuttle runs seven days a week, connecting residents with 17 shuttle stops—called nodes—located strategically throughout Morrisville. Visit the Morrisville Smart Shuttle website for additional information.

### **Solid Waste Collection**

Public Works Department | 919-463-7070

[www.morrisvillenc.gov/solidwaste](http://www.morrisvillenc.gov/solidwaste)

GFL Environmental | 919-596-1363

[www.gflenv.com](http://www.gflenv.com)

GFL Environmental is contracted by the Town to pick up residential garbage, recycling, and yard waste. Residents are provided garbage and recycling carts from GFL that are collected every week. Additional carts and services can be contracted directly from GFL by calling them at 919-596-1363.

### **Bulk Waste**

Wake County Convenience Center | 266 Aviation Pkwy

[www.wake.gov/recycling](http://www.wake.gov/recycling)

The Town picks up bulk items such as furniture and small appliances twice a year, once in the fall and once in the spring. Items can also be taken to the Wake County Solid Waste Containment site at 226 Aviation Parkway. This site does not accept hazardous materials such as paint or motor oil, or appliances such as refrigerators and computers. Hazardous materials can be taken to the South Wake Household Hazardous Waste Facility at 6150 Old Smithfield Rd. in Apex.

### **Trash**

Garbage is collected every week on a designated pickup day. A black 96-gallon rolling cart is provided for bagged residential garbage. Only bagged household trash should be put in your container. Do not place yard waste, brush, construction debris, automotive parts, tires, hazardous waste, hot ashes, or corrugated cardboard in your container.

### **Recycling**

Recycling is collected every week on a designated pickup day. A green 96-gallon rolling cart is provided for loose co-mingled recyclables. Overflow cardboard can be taken to the convenience center at 266 Aviation Parkway. Rinse and flatten recyclables to maximize the use of bin space.

### **Yard Waste**

Residential yard waste is collected by GFL every other Wednesday based on the route. Sticks must be bundled, and leaves and clippings must be placed in paper bags to be collected.



### **Special Events**

Parks, Recreation & Cultural Resources | 919-463-7110  
[www.morrisvillenc.gov/events](http://www.morrisvillenc.gov/events)

The Parks, Recreation & Cultural Resources Department hosts many special events throughout the year. Check the website periodically, or pick up a program guide at any parks facility or at Town Hall for specific event information.

### **Special Event Permits**

Planning Department | 919-463-6210  
[www.morrisvillenc.gov/permits](http://www.morrisvillenc.gov/permits)

All businesses and organizations are required to obtain a permit for any event that is open to the general public and is not part of their daily activities. Applications for special event permits should be submitted through the customer self-service online portal. Contact the Morrisville Planning Department for more information.

### **Stormwater**

Stormwater Hotline | 919-463-SOAK (7025)  
[www.morrisvillenc.gov/stormwater](http://www.morrisvillenc.gov/stormwater)

The Stormwater Division manages the stormwater infrastructure and Floodplain Program. Report any flooding, clogged storm drains, or illegal dumping to the storm drainage systems or streams to our Stormwater Division.

**Stray Animals** *See Animal Control*

### **Street Lights & Signs**

Public Works Department | 919-463-7070  
[www.morrisvillenc.gov/roads](http://www.morrisvillenc.gov/roads)

Street light problems can be reported directly to Duke Energy Progress by using their online form at [www.duke-energy.com/outages](http://www.duke-energy.com/outages) or calling 800-419-6356. Damaged or missing street signs on Town streets are repaired or replaced by the Public Works Streets Division.

### **Street Maintenance**

Public Works Department | 919-463-7070  
[www.morrisvillenc.gov/roads](http://www.morrisvillenc.gov/roads)  
[www.ncdot.gov/contact](http://www.ncdot.gov/contact)

Public roads in Morrisville are maintained by the Town and the NCDOT. All street signs are marked with “state,” “local,” or “private” to indicate who maintains each road. If you have complaints involving a state-owned road, call the NCDOT at 877-368-4968. To report potholes, fallen storm grates, curb damage, dead animals, road debris, and other issues on Town-owned streets, call Public Works at 919-463-7070.

## **T**

**Tax Rate** *See Property Taxes*



### **Tennis**

Parks, Recreation & Cultural Resources | 919-463-7110  
[www.morrisvillenc.gov/tennis-pickleball](http://www.morrisvillenc.gov/tennis-pickleball)

The Town currently operates eight lighted courts. Courts are available at the Morrisville Aquatics & Fitness Center, Morrisville Community Park, and Church Street Park.

### **Town Center**

Administration | 919-463-6154  
[www.morrisvillenc.gov/towncenter](http://www.morrisvillenc.gov/towncenter)

To honor its past and create a vibrant focus for the future, the Town is working to create a Town Center. The full project is generally defined by the boundaries of Town Hall Drive, Jeremiah Street, Church Street, and a border running adjacent to First Baptist Church and Fire Station No. 1 from Church Street to Town Hall Drive. The Town Center Plan describes the community's vision for this area and is available online.

### **Town Clerk**

Town Clerk | 919-463-6168  
[www.morrisvillenc.gov/administration](http://www.morrisvillenc.gov/administration)

The town clerk serves as a direct link between residents of the community and their government. One of the clerk's more vital roles is to act as the custodian of Town records and process all public records requests. Requests for public information such as approved documents, meeting minutes and property/development information can be made through the public records request portal at [www.morrisvillenc.gov/public-records-requests](http://www.morrisvillenc.gov/public-records-requests).

### **Town Council**

Town Clerk | 919-463-6168  
[www.morrisvillenc.gov/council](http://www.morrisvillenc.gov/council)

The town council is responsible for governing the Town and establishing policies. The council is comprised of seven members who are directly elected by the entire voting population, including the mayor who presides over council meetings and votes. Four of the council members are required to reside within the district which they run for, and two council members and the mayor are elected to "at-large" positions, and may reside anywhere within the town limits. Council members serve staggered four-year terms.

### **Town Manager**

Administration | 919-463-6154  
[www.morrisvillenc.gov/manager](http://www.morrisvillenc.gov/manager)

Appointed by the town council, the town manager serves as the chief executive and operating officer and is responsible to the council for administering municipal affairs including appointing and removing all Town officers and employees, submitting the annual budget and capital program.

### **Town Projects**

Planning Department | 919-463-6210  
[www.morrisvillenc.gov/town-projects](http://www.morrisvillenc.gov/town-projects)

Visit the Town Projects website to get the latest information on all Town developments and transportation projects in Morrisville and the surrounding areas.

### **Traffic Signals**

Town of Cary Public Works | 919-469-4000  
[www.carync.gov](http://www.carync.gov)

The Town of Cary maintains all traffic signals in Morrisville. To notify Cary of a malfunctioning traffic light, calls the Public Works and Utilities Customer Service at 919-469-4000.

**Transportation** *See Smart Shuttle*

**Trash Collection** *See Solid Waste Collection*

## U

### **Utility Line Location**

NC811 | Call 811 or 800-632-4949

Before you dig on your property, call 811 to locate your utility lines. Available Monday-Friday from 7 a.m. to 7 p.m.

## V

### **Vehicle Registration**

NCDOT | 919-715-7000  
[www.ncdot.gov/dmv/vehicle](http://www.ncdot.gov/dmv/vehicle)

New residents must register motor vehicles at the expiration of the time granted by the reciprocity agreement between North Carolina and your prior state of residence (usually 30 days) or when gainful employment is accepted, whichever occurs first.

## Volunteering

Public Works | 919-463-7072  
[www.morrisvillenc.gov/volunteer](http://www.morrisvillenc.gov/volunteer)

Volunteers are vital to many of Morrisville's programs and processes. There are a variety of opportunities to get involved in the community. Visit the Town's website to learn more.

## Voter Registration

Wake County Board of Elections | 919-404-4040  
[www.wake.gov/elections](http://www.wake.gov/elections)  
Durham County Board of Elections | 919-560-0700  
[dcovotes.com](http://dcovotes.com)

Elections and voter registration are coordinated and administered by the Wake County and Durham County Board of Elections. Local elections are held every other odd year (ex. 2021, 2023) to vote on the Town's council members and mayor.

## Voting Districts

Town Clerk | 919-463-6168  
[www.morrisvillenc.gov/elections](http://www.morrisvillenc.gov/elections)

The council is comprised of six council members and a mayor who are directly elected by the entire voting population. Four of the members are required to reside within the district in which they run, and two members and the mayor are elected to "at-large" positions and may reside anywhere within the Town limits.

## W

### Water Conservation

Town of Cary Public Works | 919-469-4000  
[www.carync.gov](http://www.carync.gov)

Morrisville's water is supplied by the Town of Cary, and Cary also regulates the use of water. For more information about Cary water conservation programs, visit the Town of Cary website.

### Water & Sewer Service

Cary Finance Department | 919-469-4000  
[www.carync.gov](http://www.carync.gov)

The Town of Cary handles the billing and processing of water and sewer service payments. Payments can be made by check, cash, or charge at their Town Hall, by check in the drop box in front of their Town Hall, by credit card over the phone, or by credit card online at [www.carync.gov](http://www.carync.gov). You can also sign up for automatic payments online. Changes to your water services account can be made by calling the above number.

## Water Quality

Town of Cary Public Works | 919-469-4000  
[www.carync.gov](http://www.carync.gov)

The Town of Cary's drinking water is supplied by the B. Everett Jordan Reservoir, more commonly known as Jordan Lake, which is about 10 miles west of Cary in the Cape Fear River Basin. Water is treated at the Cary/Apex Water Treatment Facility, a surface water treatment plant co-owned by the towns of Cary and Apex.

## Weather Notifications

Parks, Recreation & Cultural Resources Weather Hotline | 919-463-6215

If you think a Town-organized athletic game or special event may be canceled due to weather, call the Weather Hotline for updated information.

## Y

**Yard Waste** *See Solid Waste Collection*

## Youth Programs

Parks, Recreation & Cultural Resources | 919-463-7110  
[www.morrisvillenc.gov/brochure](http://www.morrisvillenc.gov/brochure)

A variety of programs for youth are offered at Cedar Fork Community Center. Programs include before and after school, preschool, and summer camp. There are a variety of classes throughout the year.

## Z

## Zoning

Planning Department | 919-463-6210  
[www.morrisvillenc.gov/planning](http://www.morrisvillenc.gov/planning)

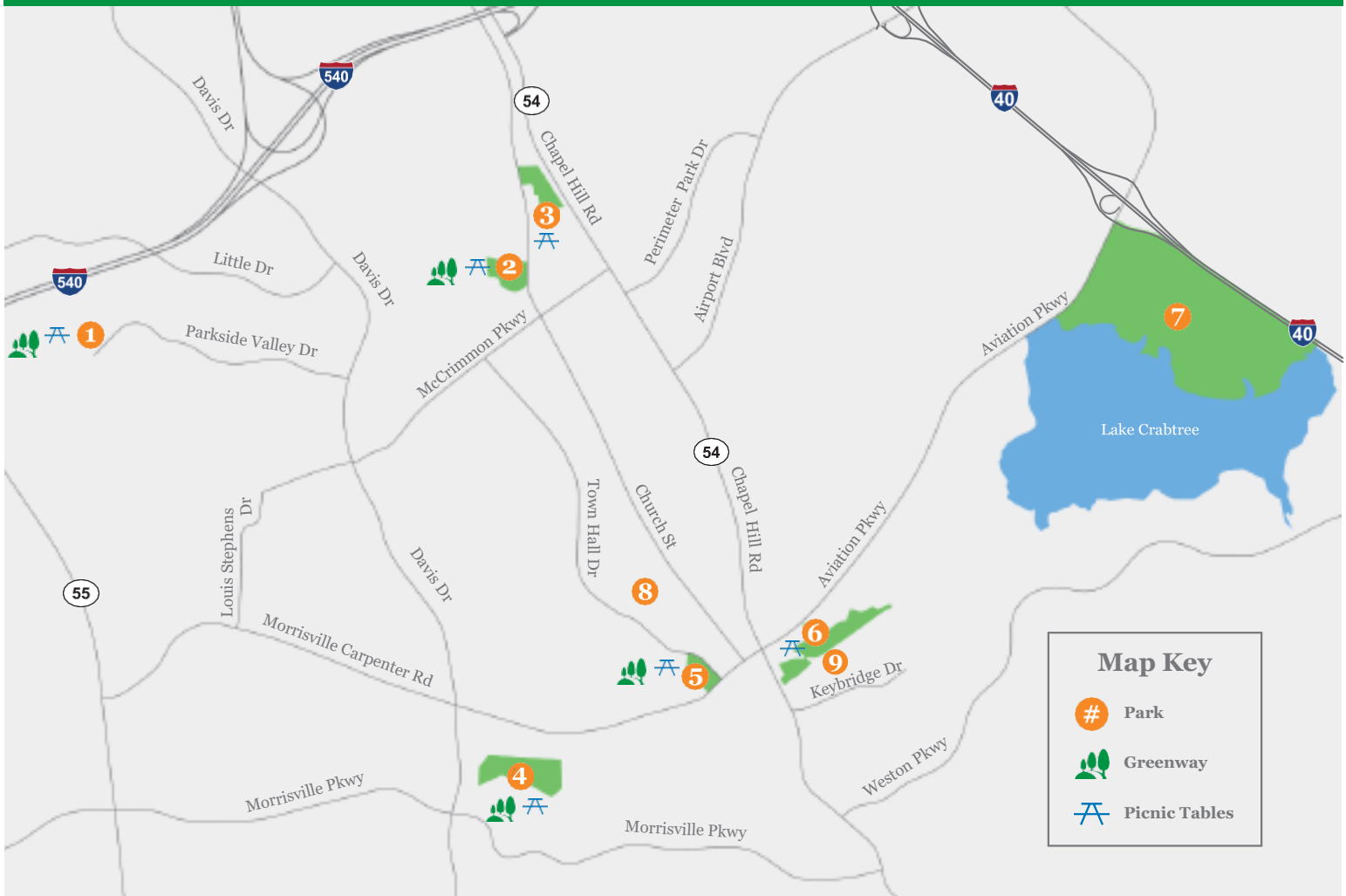
For more information on the zoning of a specific property, zoning maps, or the Town's Zoning Ordinance, contact the Planning Department.



Are you interested in a topic that you did not see addressed in this publication?

If so, go on to  
[www.morrisvillenc.gov](http://www.morrisvillenc.gov)  
for additional information about  
Town services.

# PARKS MAP



**Parks are open from sunrise to sunset. To reserve fields or shelters, please call 919-463-7110.**

**1 Northwest Park**  
**998 Parkside Valley Drive**  
 An open area for toddlers, a play unit design for 2-5 year olds, and a larger unit designed for 5-12 year olds are the features of this park. There is also a walking track built around an open play field and a rentable picnic shelter that includes restrooms.

**2 Church Street Park**  
**5800 Cricket Pitch Way**  
 This park is home to a multi-purpose playing field, designed to accommodate regulation cricket matches. It also houses three tennis courts, a playground with a tot-lot, restroom facilities, a walking trail, and rentable shelters.

**3 Shiloh Park**  
**992 Church Street**  
 Located in the heart of the historic Shiloh community, Shiloh Park has a large picnic shelter available for rent, baseball field, basketball court, playground, and restroom facilities.

**4 Morrisville Community Park**  
**1520 Morrisville Parkway**  
 MCP is located in the center of town and has a lot to offer, including rentable athletic fields, playground with a tot-lot, a large picnic shelter available for rental, T-ball, Little League and adult softball fields, and restroom facilities. It also connects to the Hatcher Creek Greenway.


**5 Indian Creek Park**  
**101 Town Hall Drive**  
 Located across the street from Town Hall, this park includes a playground, two picnic shelters with tables available for rent, and a restroom facility. It is also the start of the 1.8-mile Indian Creek Greenway.

**6 Cedar Fork District Park**  
**228 Aviation Parkway**  
 This park features several fields available for rent, a shelter with picnic tables, and a restroom facility.

**7 Lake Crabtree County Park**  
**1400 Aviation Park**  
 Owned and operated by Wake County, this park includes many outdoor opportunities, including mountain biking, fishing, boating, picnicking, hiking, and nature study. Visit [www.wake.gov/parks/lakecrabtree](http://www.wake.gov/parks/lakecrabtree) to learn more.

**8 Healthy Food Hub**  
**280 Town Hall Drive**  
 This unique site is located next to the Chamber of Commerce. The green space is available as a gathering place for residents. The site is home to the Western Wake Farmers Market and an Educational Garden.

**9 Crabtree Creek Nature Park**  
**151 Keybridge Drive**  
 The Crabtree Creek Nature Park is a 37-acre wooded and wetland park site that contains a large multi-purpose field with several artificial turf cricket pitches for informal recreation.

 For additional information about the Town's parks, greenways, facilities, and amenities, visit the Town's parks webpage at [www.morrisvillenc.gov/parks](http://www.morrisvillenc.gov/parks).

# FREQUENTLY CALLED NUMBERS

## UTILITY SERVICES

Cable Television (Spectrum) .....	833-267-6094
AT&T (Internet) .....	800-331-0500
AT&T (Uverse & Telephone) .....	800-288-2020
Google Fiber .....	866-777-7550
Duke Energy Progress (Power) .....	800-452-2777
Dominion Energy (Natural Gas) .....	877-776-2427
Town of Cary (Water and Sewer) .....	919-469-4000
Town of Morrisville (Trash and Recycling) .....	919-463-7070
GFL Environmental (Trash and Recycling) .....	919-596-1363

## PUBLIC SCHOOLS

Wake County Public School System .....	919-431-7400
Cedar Fork Elementary School .....	919-388-5240
Morrisville Elementary School .....	919-460-3400
Parkside Elementary School .....	919-694-7888
West Cary Middle School .....	919-460-3528
Green Hope High School .....	919-380-3700
Panther Creek High School .....	919-463-8656
Wake Early College of Information & Biotechnologies ..	919-335-1350

## PARKS & RECREATION

Parks, Recreation & Cultural Resources .....	919-463-7110
Morrisville Aquatics and Fitness Center .....	919-463-6900
Cedar Fork Community Center .....	919-463-7100
Lake Crabtree County Park (Wake County) .....	919-460-3390
Weather Hotline .....	919-463-6215

## HEALTH & SAFETY SERVICES

Police Department (non-emergency) .....	919-469-4012
Fire Department (non-emergency) .....	919-463-6931
Poison Control .....	800-848-6946 or 800-222-1222

## OTHER DEPARTMENTS

Public Information .....	919-463-6207
Human Resources (employment info) .....	919-463-6217
Public Works (road maintenance, etc.) .....	919-463-7070

## LICENSES

Driver's Licenses .....	919-468-0319 or 919-715-7000
Marriage License (Register of Deeds) .....	919-856-5460
Vehicle License .....	919-469-1444

## SURROUNDING MUNICIPALITIES

Town of Apex .....	919-249-3400
Town of Cary .....	919-469-4000
City of Durham .....	919-560-1200
City of Raleigh.....	919-996-3000
Wake County.....	919-856-6180

## WAKE COUNTY SERVICES

Animal Control .....	919-856-6911	
Board of Elections (Wake County) .....	919-404-4040 (Durham County) .....	919-560-0700
Morrisville Community Library .....	919-463-8460	
West Regional Library .....	919-463-8500	
Revenue Office (Property Taxes) .....	919-856-5400	
Health & Human Services .....	919-212-7000	
Sheriff's Office.....	919-856-6900	

## OTHER SERVICES

Post Office .....	919-467-4763
Social Security Office .....	877-803-6311
Chamber of Commerce.....	919-463-7150
NC Department of Transportation (NCDOT) .....	919-715-7000
Traffic Signal Malfunctions/Requests (Town of Cary) ..	919-469-4000



**Morrisville**  
Live connected. Live well.

## CONTACT US

Morrisville Town Hall  
100 Town Hall Drive, Morrisville, NC 27560  
Monday-Friday, 8 a.m.-5 p.m.

919-463-6200  
information@morrisvillenc.gov  
www.morrisvillenc.gov